

DISCLOSURE

Customer Name: _____ Contract/Order #: _____

We strive every day to move each customer's belongings with the utmost care and attention to detail, so that no damage is done to a customer's belongings and property. However, there are occasions where the very nature of an item being moved is such that the act of moving the item may damage it – in some cases, beyond repair. Other times, physical conditions such as narrow stairs, doors or hallways may limit our ability to remove or place an item safely without damaging the property itself or the items. The bottom line is that sometimes factors totally beyond our control prevent us from avoiding some damage. This disclosure identifies those items and conditions that pose particular problems and limit our ability to accept responsibility should damage occur.

PARTICLEBOARD: In an effort to reduce costs, furniture manufacturers have been using a man-made wood product as the core for many pieces of furniture. Generically known as "particleboard", or "pressed wood", this type of wood can be found in furniture of any quality, finish or cost. Particleboard furniture is not designed to be moved once it has been assembled and placed in the home. Typical damage that can happen from the simple lifting and carrying of this furniture includes, but is not limited to broken joints, broken shelf connections and broken leg or foot insert areas. Many particleboard pieces cannot be safely disassembled or reassembled. Our goal is to move these pieces as safely as possible; however, we will not be responsible for damages that are the result of normal handling and the inherent nature of the particle board.

PLASMA TELEVISION SETS/MONITORS: Increasing in popularity is plasma televisions and monitors. These units are extremely fragile and sensitive to movement. They must be kept upright at all times. Repairs are highly expensive. The only safe way to move these pieces is in a custom built crate. A trained and experienced, professional third party service company builds a proper crate. The cost for the crate is your responsibility, and is in addition to your other charges. Should you decide not to have your units crated, we will not be liable for any damages to these items should a claim be reported during or after the moving services have been performed.

RESIDENTIAL DAMAGE: Occasionally, our movers are presented with a situation where they cannot safely move a piece of furniture going out of the residence, coming into the residence or within the residence itself without incurring a large chance of damage to the item or to the residence. Our driver makes the final decision whether or not he or she can safely move the piece of furniture without damaging the residence or furniture. Occasionally, a driver may ask a customer if they want to take a chance and try to move a piece when probability of damage is high. If you, as the customer, agree that an attempt to move the item be made even with the potential of damage to the residence, or the item, you agree that we will not be liable for any damage.

I HAVE BEEN SUPPLIED THIS DISCLOSURE AND UNDERSTAND HOW IT APPLIES TO THE SPECIFICS OF MY MOVE.

Print name

Signature

Date
